Copernicus Climate Data Store Workshop

3-6 March 2015

Working group topic

We have provided the questions below to help stimulate discussions in the working groups. Please note they are not a set list of questions that need to be answered. Additional questions and comments are welcome.

- From a user perspective
  - What methods do you prefer to use to interact with the portal?
  - Does your anticipated workflow include both searching and browsing for datasets?
  - Which existing portals and services do you find most useful?
  - Would you share your experience with other users though collaborative platforms, sharing guidelines, tips, comments, annotations, ratings?
  - Should there be a concept of 'personal basket'?
  - What are your 'operational' requirements that the CDS should meet?
    - Timeliness, robustness, availability, ...
  - Does every component of the CDS have the same operational requirements?
- From a provider perspective:
  - What has been learned from the process of developing existing portals?
  - Which aspects do you feel are particularly successful or useful to users?
  - Does your portal evolved over time through user demand to provide increased functionality?
  - How is user registration and communication handled?
  - How do you collect feedback from users?
  - What statistics are generated for the actual portal monitoring and usage?
    - What tools do you use to analyse statistics of usage?
  - What tools/techniques can be used to maintain adequate service levels?
  - How do you manage different user requirements?
  - What is the decision process to choose to use a particular technology for your portal?
  - How do you keep stakeholders closely engaged?
  - How do you evolve your portal over time, ie, how do you scale it up, add new datasets, add new standards, add new functionality